



PREVENT • ACT • SUPPORT

Our 27th Annual Report 2010-11

INTRODUCTION

AIDS Vancouver plays a special role in providing quality health care to people affected by HIV/AIDS living in the Lower Mainland. It is clearly more than just a community health care organization. It is an organization whose presence and continued strength is essential to the quality of life for this community and for each individual and family who draws on its services.

Well run and well managed, AIDS Vancouver opened its doors in 1983 as the first AIDS service organization in Canada and in response to the growing need for community health organizations to support individuals vulnerable to the epidemic.

Today, over 7,000 people from all over the world are annually accessing some form of service provided by AIDS Vancouver. AIDS Vancouver continues to respond to the ongoing changing and challenging health care environment of HIV/AIDS and is fully dedicated to grow and respond to meet the needs of the community we serve. AIDS Vancouver strives to keep our programming innovative and relevant.

VISION

AIDS Vancouver strives to create a world with no new HIV infections while ensuring support for those who are affected.

MISSION

AIDS Vancouver exists to alleviate individual and collective vulnerability to HIV and AIDS through support, public education and community based research.





A MESSAGE FROM THE BOARD CHAIR AND EXECUTIVE DIRECTOR

2010 was a great year of change, additions, accomplishments, challenges and a lot of hard work through the dedicated efforts of our volunteers and staff. We began this fiscal year with a new Executive Director, and at our Annual General Meeting in September 2010, we welcomed five new and highly qualified board members.

Some of the highlights of our past year include the following:

Community Involvement

In August, we participated in Vancouver's Pride Parade with a marching team of volunteers and staff giving out hugs along the parade route. In September we once again participated in the Scotiabank AIDS Walk for Life.

Strategic Plan

We created a new three-year Strategic Plan for the agency in August 30, 2010.

The Priority Strategies and Objectives of our Strategic Plan are:

•Education, Information and Communication:

- To increase knowledge and awareness of the general population, targeted at risk individuals and communities, vulnerable people, and PLWHA around the social determinants of health and HIV/AIDS issues;
- To strengthen AIDS Vancouver's Resource Centre;
- To develop and implement an effective communications strategy.

Community Based Outreach, Care and Support:

- To strengthen AIDS Vancouver's ability to provide improved care to its clients;
- To strengthen Helpline Services and Outreach Support;
- To strengthen Case Management Services;
- To strengthen the Grocery Program and the Nutrition Education and Exchange Program (NEEP).

Research, Development & Evaluation:

- To increase the research capacity of AIDS Vancouver to engage in community based research through the development of partnerships with academic institutions and community organizations;
- To increase evidence-based outcomes through evaluation.

Effective Resource Mobilization:

- To strengthen Volunteer Resources;
- To increase and diversify AIDS Vancouver's funding sources.

Partnership and Capacity Building:

- To strengthen partnerships between AIDS Vancouver and other AIDS Service Organizations and other community organizations;
- To increase the technical capacity of AIDS Vancouver's clients and staff.

Red Ribbon Campaign

On November 1, 2010, we participated in the kick-off of our Red Ribbon Campaign with Mayor Gregor Robertson at City Hall. The Mayor proclaimed November as Red Ribbon Month and presented the Proclamation at a City Council Meeting on November 2, 2011. The rest of November saw a lot of promotional activities and events raising awareness around HIV/AIDS and bringing the Red Ribbon back to the forefront of the epidemic. The Campaign ended with a whirlwind gala cocktail reception at the Museum of Vancouver.

Expanded Services

Our Case Management services expanded this fiscal year with three positions being funded through the new Seek and Treat for Optimal Prevention of HIV/AIDS (STOP HIV/AIDS) initiative: the TAHAH Case Manager position at Vancouver Native Health Society and two new Case Managers working side by side with the STOP Nurses out of Three Bridges. We also welcomed the former Asian Society for the Intervention of AIDS's Intravenous Drug Use (IDU) Outreach Program, which moved over to our agency as a pilot in early March 2011. We hope to begin expanding this service to the Asian community.

The excitement generated by all of these activities has led to a renewed feeling of unity and strength and continued support among our volunteers, clients, staff and funding partners, which we anticipate will continue into the future. We hope that there will come a time when we are not needed. Until then, we will continue to deliver quality programs based on the principles of harm reduction, social determinants of health, and dignity for all those affected by HIV.

We would like to take this opportunity to thank the dedicated team of volunteers and staff, as well as our generous funders, who continue to make AIDS Vancouver a reality.

Respectfully Submitted,

Daniel Dex, Board Chair

Brian Chittock, Executive Director



OUR BOARD OF DIRECTORS

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OUR VOLUNTEERS

Thank you to our amazing 155 volunteers who tirelessly give their very valuable time and skills to help AIDS Vancouver. We could not do the amazing work we do without your integral support!



AIDS Vancouver 2009/2010 Highlights

Volunteers

- Over 150 volunteers contributed over 10,000 hours equaling a dollar value of over \$216,000.00
- We re-structured our Agency Orientation and Education Sessions, to include comprehensive HIV information during interactive and participatory one-day training
- We welcomed 65 new volunteers and 6 new members to the Board of Directors
- We have realigned ourselves with the MIPA principle (The Meaningful Involvement of People Living with HIV/AIDS) and have engaged more people living with HIV within our volunteer programs

Website

- Our website had 39,876 unique visitors and over 55,315 site visits
- The Helpline Online is the most frequented section, with the most popular content being questions and information around HIV testing
- We welcomed Joel Bennett, a former volunteer at AIDS Vancouver to the position of Website Coordinator
- We are preparing for an entire update of our online presence, including the development of a new website

Case Management

- Case Management welcomed two new case management positions to work within Vancouver Coastal Health's STOP HIV/AIDS two year Pilot Project
- STOP initiative also started two year funding for the case manager position working in the Towards Aboriginal Health and Healing program out of the Vancouver Native Health Society
- Case Management will undertake a one year pilot for an Asian Community Outreach worker that was formerly part of A.S.I.A
- Case Management worked with 1200 individuals, couples and families on a variety issues impacting their lives ranging from clients who come to us periodically for help regarding isolated issues to clients who require on-going assistance due to multiple, complex needs
- In the last year 64% of the people we served were self identified male, 33% were self identified female and 1.5% self identified transgendered
- 4% were between the ages of 18-30, 61% between 31-50 years of age, and 30% were 51 and older
- Case Management saw 139 new clients. 73.38% (102) of those new clients were male and 26.62% (37) were female. We had no new clients who self identified as transgendered
- We welcomed Jason Keller, Sam Dubetz, Cheryl McKay, Megan McKinney and Ferma Ravn-Greenway to our AIDS Vancouver Case Management Team

Grocery

- Over 15,970 bags of supplemental groceries given out to over 1,120 clients
- We welcomed Heidi Morgan, formerly the Helpline Coordinator, to the position of Grocery Coordinator
- 14 volunteers delivered the annual program, contributing over 1500 hours annually
- The 2010 AIDS Vancouver Holiday Grocery served over 550 clients and their families with 613 bags of food



Reception Services

- We currently have three part time staff working in Reception Services with our long time volunteer of over 20 years, May McQueen

Helpline Services

- The Helpline is run by a full-time coordinator and 8 volunteers
- We welcomed Monica Freudenreich, formerly the Reception Services Coordinator, to the position of Helpline Coordinator
- The Reception & Helpline team handled almost 10,000 inquiries (in person, over the phone, via email/forum posts)
- This year the Helpline Program expanded significantly to include: the development of Specialized Helpline Training Workshops, increased volunteer involvement, increased marketing of Helpline services and an all over increase in inquiries via phone calls, emails and online forum posts

Support Programs

- We welcomed Quinn Bennett, Manager of Volunteer Resources & Support Services

Care Teams

- Continue to provide support to people living with HIV who require assistance with some of their day-to-day endeavors, such as cleaning, meal preparation, child minding, homework tutoring, or simply enjoying a cup of tea together
- Care Teams Volunteers contributed over 3000 hours of support to clients
- Volunteers provided support to 63 distinct individuals over the year
- Care Team program involves 24 volunteers among three care teams
- Volunteers helped 22 clients pack up their homes for moves in the past year

Community Resource Centre

- The Community Resource Centre is open four days a week, and offers HIV-related resources, computer access, and educational experiences for clients who are looking to share experiences with their peers, build transferrable skills, and help navigate issues relevant to their lives
- Eight volunteers contributed 24 hours a week to supporting and assisting people within the Community Resource Centre.
- The Centre stocks over 100 distinct pamphlets and brochures related to HIV and HCV prevention, treatment and support.
- The Centre carries pamphlets available in a diversity of languages: Spanish, Swahili, Vietnamese and Arabic.
- The Centre played host to a Law Students Legal Advice Clinic from UBC which provided free legal support to both our clients and the community at large

Wellness Fairs

- Thanks to generous grant from ViiV Healthcare Shire Canada, AIDS Vancouver worked with a number of community partners to provide five distinct wellness fairs centered on various aspects of living well with HIV
- The five Wellness Fairs themes were: aging, appearance, faith and spirituality and social connectedness.
- Clients participated in learning more about services available to them in the Vancouver area, attended workshops, participated in raffles and quizzes, and socialized
- Each fair was well attended, attracting various community partners and over 200 PHAs
- One of the highlights of the fairs was the distribution of the Wellness Booklets (designed by the Prevention Education Department). Check it out online <http://www.aidsvancouver.org/wellnessfairs>

Prevention and Education

- Facilitated over 60 HIV and Hepatitis C workshops reaching over 1000 people
- The Prevention Education program was awarded a \$35,000 grant from MAC AIDS to develop and deliver a new "Educating to Empower" train the trainer program.
- This program is designed to educate participants on social justice issues related to HIV/AIDS. Participants are educated so as to bring this information back into their own communities through the development of support programs and workshops and/or through working and volunteering with local HIV/HCV related AIDS Service Organizations.
- Collaborated with UBC Continuing Studies to create a three part lecture series on HIV/AIDS for AIDS Vancouver's We Care Red Ribbon Campaign.
- The series entitled "HIV/AIDS: The Current Reality" included talks on "HIV around the World", "Labels are for Cans: Stigma and Stereotyping", and "Mapping the Body: Exploring HIV through Art".
- The three part lecture series was filmed by Debbie Douez at video4web productions and can be viewed on AIDS Vancouver's YouTube site <http://www.youtube.com/user/AidsVancouver>
- The Prevention Education Department's Coordinator, Dr. Tasha Riley and Grocery Program Coordinator, Heidi Morgan collaborated to create "The Sex Guides" for Sexlife Canada Magazine.
- "The Sex Guides" are tag team writers who provide readers with up-to-date, accurate information on various important topics related to HIV/AIDS. www.sexlifecanada.ca/search/node/aids%20vancouver.



Fund Development and Communications

- AIDS Vancouver was awarded \$110,000 in grants for our programs and services
- AIDS Vancouver participated in the 2010 AIDS Walk and we were able to raise over \$1500 for the Financial Assistance Fund.
- Over 30 Volunteers and Staff gave out Free Hugs along the 2010 Pride Parade route to "Spread The Love Stop The Virus"
- The inaugural month long public awareness and education campaign The We Care Red Ribbon Campaign was launched in November 2010.
- Mayor Gregor Robertson proclaimed November Red Ribbon Month in support of AIDS Vancouver's Campaign
- Through the We Care Red Ribbon Campaign's weekly events and outreach we successfully highlighted the misconceptions the public has around the severity of HIV/AIDS and galvanized the entire community to take action to: "Spread the Love. Stop the Virus. HIV/AIDS Together We Can Protect Each Other."
- We created two Public Service Announcements for the campaign with the help of local musicians Freeflow and Pigeon Hole. <http://www.youtube.com/user/AidsVancouver>
- We wish to thank our Campaign Presenting Sponsor: ViiV Healthcare Shire Canada and our Host Sponsor: Wholefoods for helping us to make such a successful campaign
- The We Care Red Ribbon Campaign generated over \$48,000 of cash and gift in kind sponsorship
- The We Care Red Ribbon Gala at the Museum of Vancouver on November 30, 2010 marked the closing of the month long campaign
- Around 150 people attended the gala and through our silent and art auction we were able to raise over \$20,000 in one night!



AIDS Vancouver's New Programs

Asian Community Outreach Program

- This street level outreach program provides clients with support to access social and healthcare services, HIV/AIDS information, referral, education and interventions.
- There is one outreach worker who provides information and referrals regarding immigration, legal and housing services. The Outreach Worker also leads a weekly support group
- We welcomed David Wong to the position of Asian Community Outreach Worker

VANCOUVER AIDS SOCIETY
STATEMENT OF FINANCIAL POSITION
For the year ended March 31

		2011	2010
		\$	\$
Assets	notes		
Current			
Cash & cash Federal		501,701	367,995
Cash & cash equivalents - restricted		99,124	130,951
Short term investments		54,564	24,133
Accounts receivable		4,397	9,777
Grants receivable		4,169	13,760
HST recoverable		14,056	8,892
Prepaid Expenses		6,226	21,767
		684,237	577,275
Capital Assets		33,312	46,711
		717,549	623,986
Liabilities			
Current			
Accounts payable & accruals		142,105	69,559
Severance & sick leave benefits payable		91,536	81,879
Security deposit		-	6,125
Deferred contributions		103,293	144,711
Obligation under capital lease - current position		12,957	11,890
		349,891	314,164
Obligation under capital lease - long term		19,189	31,913
Net Assets			
Invested in capital assets		33,312	46,711
Unrestricted		246,229	162,270
Internally restricted - Grocery		68,928	68,928
		348,469	277,909
STATEMENT OF OPERATIONS		717,549	623,986
Revenue			
Grants	Federal	134,450	137,600
	Provincial	1,481,725	1,642,859
BC Gaming - direct access program		100,000	100,00
Donations & fundraising		310,029	94,218
Recoveries		32,715	15,825
Rental income		-	79,173
Bank interest & other		7,552	6,832
		2,066,471	2,076,507
Expenses			
Direct services		1,116,872	968,753
Prevention services		132,892	74,032
Fund development		144,587	77,446
Information services		293,028	427,633
Administration & finance		291,006	395,619
Interest expense on capital lease		2,533	4,159
Amortization of capital assets		20,424	19,713
		2,001,342	1,967,355
Excess of revenue over expenses from operations		65,129	109,152
Gain in the carrying value of investments		5,431	10,863
Excess of revenue over expenses		70,560	120,015

This financial statement is derived from the audited financial statements of the Vancouver AIDS Society as at March 31 2011 and the year then ended. Complete audited financial statements are available at the Vancouver AIDS Society's office.

Our Donors and Funders 2010-2011

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Grants from \$1,000,000 or more
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Grants from \$100,000 to \$499,999
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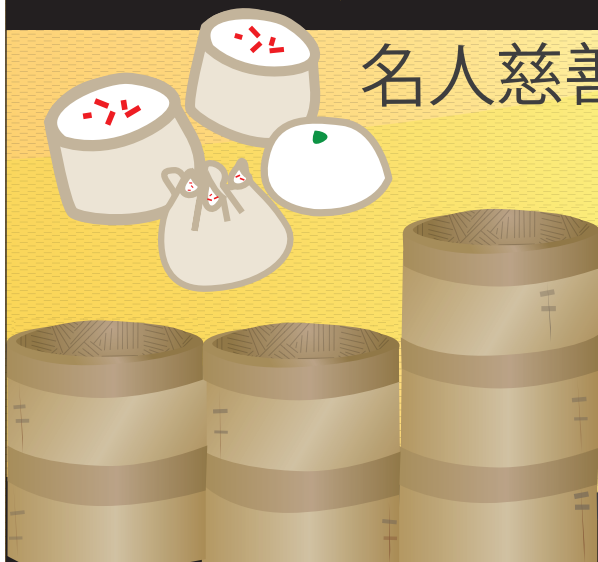
We are forever grateful and we honor you for your contributions to AIDS Vancouver

The names appearing here represent the donors and funders who gave to our organization between April 1, 2010 and March 31, 2011. If there has been an omission, or error in your name, we apologize and would like to correct it. Please call the Fund Development Office at 604 696 4657.

Join The CBC, The Vancouver Courier and National Post's own **Fred Lee** and Global News' **Sophie Lui**

FOURTH ANNUAL CELEBRITY DIM SUM EVENT

名人慈善點心宴



OCTOBER 1, 11 AM - 1 PM

SUN SUI WAH SEAFOOD RESTAURANT

3888 Main Street, Vancouver B.C. V5V 3N9

Proceeds supporting:
AIDS Vancouver's Asian Community Outreach Program

Tickets: \$50/person; \$450 for tables of 10

To buy tickets please visit
<http://aidsvancouver.ticketleap.com/celebritydimsum/>

Free parking



Prevent • Act • Support



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AIDS Vancouver's Upcoming Events

SCOTIABANK AIDS WALK FOR LIFE

September 18th, 2011

AIDS Vancouver is proud to be a community partner once again for the Scotiabank AIDS WALK For LIFE. Monies raised from the Scotiabank AIDS WALK For LIFE will go towards AIDS Vancouver's Financial Assistance Fund.

FOURTH ANNUAL CELEBRITY DIM SUM

October 1, 2011

Hosted by The CBC, The Vancouver Courier and National Post's own Fred Lee and Global News' Sophie Lui! Famous Celebrity Pairs will be serving Dim Sum to gala guests at the Sun Sui Wah restaurant from 11am to 1pm. Monies raised from this event will support AIDS Vancouver's Asian Community Outreach Program. Providing outreach HIV information, education and support to higher risk people within Vancouver's Asian communities. Silent and Live Auction!

WE CARE RED RIBBON CAMPAIGN

November 14 to December 2, 2011

The second annual We Care Red Ribbon Campaign will be presenting weekly public events to promote the themes of the campaign: Safer Sex and Stigma: Breaking Down The Silence. Stay tuned to find out about Red Ribbon themed events throughout the three week campaign.

WE CARE RED RIBBON GALA

November 30th, 2011

A Cocktail Gala Reception at the Museum of Vancouver celebrating the close of the second annual We Care Red Ribbon Campaign. Fabulous Wine, Beer and Hors D'oeuvres provided. A fantastic Silent and Art auction where you can find some great Christmas presents!

HOLIDAY GROCERY

December 13, 2011

22nd Annual Holiday Grocery - AIDS Vancouver provides a holiday grocery bag for some of Vancouver's most underserved citizens. One day in December we hand out groceries to over 600 clients and their families. For many, AIDS Vancouver groceries are the only constant that they can rely on during this season. There are many ways you can be involved by volunteering or donating. Contact Heidi Morgan Grocery Coordinator heidm@aidsvancouver.org or 604 696 4678.



For more information or sponsorship opportunities about any of these events, or to buy tickets please contact Fleur Cooper, Development and Communications Manager at 604 696 4657 or fleurc@aidsvancouver.org